

Workstation Minimum Requirements	
Processor	Intel i5 or equivalent
Memory / RAM	4GB
Hard Drive	40GB
Operating System	Windows 8, Windows 10, Windows 11, macOS, iOS, Android
Wireless Network Card (Optional)	802.11N +

Printing	
Standard Printer	PCL5 or higher compatible network printer (All-in-one devices should not be used as a scanner, but can be used for printing.)
Label Printer	DymoLabelWriter 400/450 ** Single Ribbon DymoLabelWriter 400/450 Turbo ** Single Ribbon
CHDP Printer	Windows compatible laser printer. We recommend the OKI MICROLINE 420 (This unit can work on multiple drivers. Install IBM Pro printer roman 3drivers. We recommend this for a busy practice.)
Rx Printer	Brother Laser Jet 2170N Network printer (To use with non-padded Rx scripts). If you would like to print Rx pads.

Scanning & Image	
Scanner	Any Twain compatible scanner is compatible with IMS.
Card Scanner	Docket Port DS687 (Duplex) / Inuvio EcoScan i6d (Duplex)
Barcode Scanner	Symbol LS Series General Purpose Bar Code Scanner Tested Model: Symbol LS2208
Signature Pad	Topaz SignatureGem SE 4x3 T-LBK755SE-BBSB
Web Camera	Branded Webcam USB 2.0 or higher

Medical Devices (Optional)	
Vital Signs	Welch Allyn - Spot Vital Signs - Lxi
EKG	Any device from Midmark
Spirometry	Any device from Midmark
Glucose Meter Interface	IDI (Intelligent Diabetic Interface)

Faxing (Optional)	
IMS Fax Cloud	The IMS Fax Cloud is a subscription based service which allows you to send and receive faxes using only your internet connection. You can forward your existing fax line numbers for a one-time fee. This service does not require analog fax lines.

IMS OnArrival - Mobile Waiting Room Checkin (Optional)	
Hardware/Device OS	Android tablet with minimum OS version 8.0, or iPad with minimum iOS version 13.0
Device Screen Size	Device screen size of at least 8.9" with a recommended resolution of 720 x 960 or greater.
Camera	FrontCam: 5 MP and RearCam: 8MP
RAM	Minimum 4 GB of RAM
Internet Connectivity	Recommended 3-5mbps internet speed for optimum use.

*IMPORTANT Bandwidth Requirements	
The speed of your internet connection is crucial in determining the performance of IMS in a hosted solution. As your software is running on remotely hosted servers, the data must be able to travel quickly between sites. An inadequate internet connection will result in slowness and frequent disconnections. The amount of bandwidth required by your office will directly depend on the number of machines simultaneously using that internet connection. We recommend at least 1Mbps download and 512Kbps upload PER USER.	