

## ICD-10 Education Program



Broaden your ICD-10 education focus, with instruction that is focused on every stakeholder, not just coders.

### Benefit from Optum360's ICD-10 Experience

Optum360's experience conducting ICD-10 business readiness assessments in health systems across the country has given us a deep understanding of providers' ICD-10 education and training needs. We've taken into consideration how each learner leverages diagnosis data within their current role and workflow, and developed education that is customized to the learner. We go beyond just providing the baseline knowledge. We incorporate our experience and provide tips to ensure learners are armed with all the relevant information to allow your organization a seamless transition to ICD-10. Overall, Optum360 recommends the following ICD-10 education training.

### ICD-10 Core Education eLearning

See below for a matrix that outlines eLearning courses and applicable learners. Based on the roles and structure of your organization, the courses applicable to each learner may vary.

Course	Coder	CDI Specialist	Provider	Revenue Cycle	IT, Reporting	Nursing	Quality, CM, UR
Impact of ICD-10 Overview – Revenue Cycle				X			
Impact of ICD-10 Overview – Clinical		X	X			X	X
Impact of ICD-10 Overview – IT/Reporting					X		
Provider Documentation Enhancement for ICD-10	X	X	X				
Impact to Nursing Documentation						X	X
ICD-10-CM Code Set Training	X	X					
ICD-10-PCS Code Set Training	X	X					
ICD-10 Coding for Non-Coders – Clinical					X		X
ICD-10 Coding for Non-Coders – Financial				X	X		

# ICD-10 Education Program

## ICD-10 eLearning Course Objectives

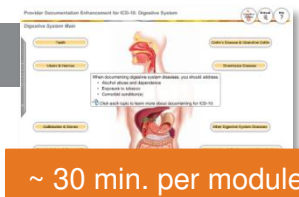
### Impact to ICD-10 Overview

- Explains what ICD-10 is, why it is being put into place and timelines.
- Includes knowledge assessment.
- Three versions to target the role of the learner: Revenue Cycle, Clinical, and IT/Reporting.



### Provider Documentation Enhancement for ICD-10

- These modules will provide providers with the baseline education required to document properly to support level of specificity of ICD-10.
- Modules are organized by body system for a total of 21 modules.
- Modules outline how to properly document for the high impact disease processes within each body system; the focus will be on how to document, not how to code (references to ICD-10 codes for each diagnosis will be available within modules if physicians want to review)
- Example: The Circulatory System Module will focus on the progression of heart disease ranging from Hypertension to Angina to Congestive Heart Failure to Pulmonary Heart Disease. For each disease, we provide the delta in terms of how clinical documentation will need to be enhanced to support the level of specificity required within ICD-10. We understand that providers do not want to be taught what they already know so we focus on the delta between documentation specificity under ICD-9 and ICD-10.
- Content of each module has been prioritized to focus on high impact disease processes, both frequency and dollar-driven.
- Written by a physician for physicians – information is concise, relevant and accurate
- Each module will include interactive learning examples throughout each module so physicians can practice applying the new concepts in ICD-10



### Impact to Nursing Documentation

- This module reviews how nursing documentation can support level of specificity of ICD-10, including: Laterality, BMI, Dominant/Non-Dominant, Glasgow Coma Scale, Skin Ulcers, other.
- Includes knowledge assessment

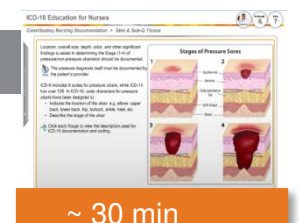
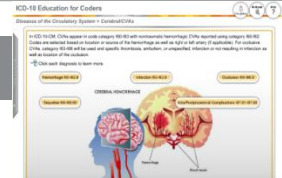


Image References: wavebreakmedia-ltd / Shutterstock; leonello calvetti / Shutterstock; Alila Medical Media / Shutterstock

## ICD-10 Education Program

### ICD-10-CM Code Set Training

- This series of modules teaches coders how to code following the ICD-10-CM coding guidelines / conventions; 22 total modules. Each modules will review:
  - Differences between ICD-9-CM and ICD-10-CM
  - Review of Code Families
  - Deletions of codes or codes moved in/out of the ICD-10-CM chapter
  - Coding conventions; learners will be instructed to reference Optum ICD-10-CM Code Book throughout the course
  - Changes in Guidelines
  - Guidelines specific to diagnosis
- A proficiency assessment will be administered at the end of each module; a passing score of 80% will be required in order to earn CEUs available
- 18 AHIMA-approved/22 AAPC-approved CEUs



~ 20 hours

### ICD-10-PCS Code Set Training

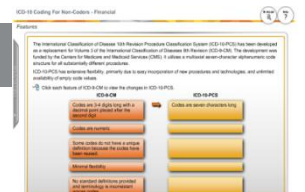
- This series of modules teaches coders how to code following the ICD-10-PCS coding guidelines / conventions; 12 total modules. Each module will review:
  - Root Operation, Procedure Objective, Example
  - General Guidelines
  - Guidelines specific to each procedure relative to chapter
- A proficiency assessment will be administered at the end of each module; a passing score of 80% will be required in order to earn CEUs available
- 20 AHIMA-approved CEUs



~ 20 hours

### Coding for Non-Coders

- Overview of ICD-10 Coding Conventions and Guidelines (General Content)
- Review change in nomenclature and organization of code set
- Review GEMs and pitfalls of mapping and translation
- Two versions to target the role of the learner: Clinical and Financial.
- Includes knowledge assessment



~ 90 min.

Optum360's ICD-10 Core Education Program is available via two delivery platforms:

- Optum360-hosted web-based e-learning platform, enabling your learners to access online instruction any time, any place
- Your learning management system; you upload the training content to your system

## ICD-10 Education Program

### ICD-10 Instructor-Led Education Offerings

See below for a matrix that outlines the instructor-led courses applicable to each learner. Based on the roles and structure of your organization, the courses applicable to each learner may vary.

Course	Coder	CDI Specialist	Provider	Revenue Cycle
Instructor-Led Comprehensive Anatomy & Physiology for ICD-10-CM and ICD-10-PCS Coding	X			
ICD-10-CM/PCS Code Set Training	X	X		
Instructor-Led ICD-10 Physician Education			X	
Physician Practice Coder Education			X	X
CDI Boot Camp		X	X	

### ICD-10 Instructor-Led Education Course Objectives

#### Instructor-Led Comprehensive Anatomy & Physiology for ICD-10-CM and ICD-10-PCS Coding



Pathophysiology of the Eye & Adnexa

~36 hours

- Instructor-led by clinician/AHIMA-approved ICD-10 trainer
- 36 CEUs available (AHIMA & AAPC)
- Nine four-hour sessions
  - Sessions 1-7 focus on A&P and ICD-10-CM
  - Sessions 8-9 focus on A&P and ICD-10-PCS
- In depth review of the structure/function of anatomy and review of pathophysiology and the effects of various diseases by body system
- Review of systems includes: Integumentary; Skeletal & Articulations; Muscular; Nervous; Endocrine; Cardiovascular; Blood & Blood Forming Organs; Lymphatic System; Respiratory; Digestive; Urinary; Reproductive

#### Instructor-Led ICD-10-CM/PCS Code Set Training

- Leveraging the same content as our ICD-10-CM/PCS Code Set Training eLearning courses offered in our ICD-10 Core Education Offering, this course would be delivered via an instructor-led setting by an AHIMA-approved ICD-10 Trainer.
- 38 CEUs (18 CEUs – ICD-10-CM/20 CEUs – ICD-10-PCS) will be granted after successful completion of this course.





## ICD-10 Education Program

### CDI Boot Camp

- This course provides an introduction to the ICD-10-CM and ICD-10-PCS code set, including structure, classification and guidelines.
- Content will be geared towards your CDI focus areas. The course will:
  - Review required documentation enhancements by body system
  - Leverage results of ICD-10 financial impact analysis, identify how documentation specificity, coding guidelines and change in DRG definition create financial risk/opportunity in ICD-10
  - Identify common situations that will likely require physician queries in ICD-10
- Case scenarios will be provided and reviewed to allow CDI specialists to apply concepts learned
- Onsite instructor-led by Optum Clinician and Coder

